



REW FARM

country & equestrian holiday accommodation

Terms and Conditions

Contract

Mark and Nicola, trading as Rew Farm are the owners ("the Owner") of the holiday let accommodation "the Property"). The contract is entered into at the time of booking deposit is paid and is subject to these terms and conditions, made between the hirer of the property ("the Hirer") and the owner.

Regulations Governing the Occupancy of the Property

- Smoking is not permitted in the property. Smoking is also not permitted in the Stable Yard or any other building at Rew Farm. Guests ignoring this rule will be asked to leave the premises.

(Smoking is permitted in the designated enclosed garden of the property, providing that cigarettes are disposed of in the ashtrays and bins provided).

- Children under 18 must be supervised by an adult when using our garden and play area, including trampoline, tree house and the toys provided. Rew Farm will not be held responsible for any accidents or injuries incurred whilst using these facilities.

(We kindly ask for you to take care of all toys and facilities and ensure it is tidied away after use, to include covering the sand pit).

- Only those people noted on the booking form are permitted to occupy the property. Any deviation to this must be agreed by the Owners in advance of your arrival and additional guests paid for as appropriate.

(The above to include animal guests).

- The Property must not be sub-let to other occupants, at any point during the booking. The number of occupants must not exceed the maximum number stated on the booking confirmation.
- Candles are not permitted to be lit within the properties, or associated buildings.
- The Hirer shall take reasonable and proper care of the property and its furniture, pictures, fittings and effects.
- The Hirer shall not carry out any activity, or make excessive noise in the Property, or surrounding areas, which might cause a nuisance to the Owner.
- The Hirer shall not enter any farm buildings or fields containing livestock. It is the Hirer's responsibility to make their children aware of the potential dangers on the site, including equipment, chemicals, area of water, slurry and to closely supervise children at all times.

Cancellation Insurance

- Cancellation insurance is not compulsory, but we do recommend such insurance cover to protect the Hirer against cancellation penalties.

Holiday Accommodation

- Rew Farm Holiday Accommodation is let as holiday, or short stay accommodation and do not create a Landlord and Tenant relationship within the meaning of the Rent Acts.



REW FARM

country & equestrian holiday accommodation

Terms and Conditions

Hirer Responsibilities

- The Hirer is responsible for the caravan during their period of rental and is expected to take reasonable care of it. All equipment and utensils must be left clean and tidy at the end of the hire period. Please leave your accommodation in the same state of cleanliness, general repair and the order in which it was found. Please inform us of any damages, breakages or equipment failures. The Hirer agrees to pay for any damages, breakages, additional cleaning, or loss of caravan property, such as keys. The Owners reserve the right to charge a cleaning/breakages deposit, particularly from larger groups.

Complaints

- Any complaints must be referred to the Owner, who will promptly and fully investigate the matter and ensure that corrective action is taken, if the complaint is found to be substantiated. The Owner will not entertain, or consider any complaints unless the complaint or problem has been raised by the Hirer in the course of the hiring, or the circumstances in which it is possible for the Owner to investigate the complaint effectively and take the necessary corrective plan.

Liability

- The Owner will not accept responsibility for the personal belongings of the Hirer, or the Hirer's mode of transport and is the responsibility of the Hirer to arrange appropriate insurance in respect of these items.

Occupancy

- The Hirer shall be entitled to occupy the Property from 3.00pm on the day of arrival and must vacate the property by 10.00am on the day of departure, unless there has been prior agreement to the contrary with the Owner.

Right of Entry

- The Owner shall be allowed the right of entry to the Property at all reasonable times for the purposes of inspection, or to carry out any necessary repairs and maintenance.

Allergies

- If you have allergies to animals, please be aware that there are many animals on the farm and, as we accept dogs, your caravan will occasionally have had dogs, or maybe cats stay in it.



REW FARM

country & equestrian holiday accommodation

Terms and Conditions

Animals

- If you are bringing a dog, please see our separate document 'House rules for visiting dogs'. Failure to adhere to these rules may unfortunately in some cases result in the Owners asking the Hirer to vacate their property before the end of their stay.
- If you are bringing a cat, please ensure it is left in the caravan at all times.
- Please ensure you clean up after your animal and that any pet hair is vacuumed before departure using the vacuum cleaner provided.
- The Owner of Rew Farm holidays will not be held responsible or liable for any accidents or injuries to your pet whilst staying at Rew Farm.

Termination of Booking

- The Owners reserve the right to terminate the booking with immediate effect if the Hirer fails to observe the above terms and conditions. In the event of termination, the Hirer will not be entitled to any refund of the hiring fee paid.

Many thanks for your kind co-operation.

Mark & Nicola

Rew Farm Country & Equestrian Holiday Accommodation

Rew Farm, Seend Cleeve, Seend, Melksham, Wiltshire, SN12 6PS

01380 828582 | nicola.rewfarm@outlook.com | www.rewfarmholidays.co.uk